

Dear partners,

As a company committed to transparency, equality, and impartiality, Sof Connect AD is introducing a new system for ordering goods, services and construction works. It will contribute to improved communication with you, timely information, and much more transparency before, during, and after the completion of the sourcing and tendering procedures. The platform is provided by CosmoOne and is available in English and Greek languages. In the following weeks it will be translated also in Bulgarian.

In this regard, we would like to invite you to register at the following address:

[PortalOne \(marketplace.gr\)](https://marketplace.gr)

The procedure is quite easy and takes only a few minutes - you need to enter your company's data, contact person information, and select the categories in which you would like to participate.

After successful registration, you will receive a username and login details for the system via the provided email.

For new orders for goods or services, the platform will inform you according to the selected categories in which you have expressed interest through the built-in notification system. Additionally, you can independently check for new open orders in all other categories each time you log into the system.

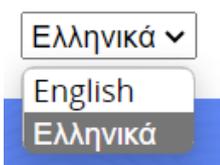
You will find instructions on how to use the system in the attached Suppliers User Guide. For any questions, please contact CosmoOne support at the following address:

support@cosmo-one.gr

The support portal for questions and information in English and Greek languages is available at:

[Home - cosmoONE Support Center \(cosmo-one.gr\)](https://cosmo-one.gr)

You can change the language from the drop-down menu in the top right corner.



Currently, support is available only in English and Greek. If you need assistance in Bulgarian language, please contact the standard email for submitting documents and information:

procurement@sof-connect.com

We would like to inform you that starting from 01.08.23, orders, offers, and other official correspondence will be accepted only through the platform.

We look forward to your registration and hope to continue our fruitful collaboration in the future.

Purchasing and tendering team,

Sof Connect AD